luminare health ℠

Trustmark Health Benefits is Now Luminare Health

You know us as Trustmark Health Benefits. We're the benefit administrator for your health benefit plan. We process your claims, answer your questions, and manage other aspects of your health benefits.

We recently changed our name to **Luminare Health**. Between now and summer 2024, you'll start seeing our new name in place of Trustmark. **This change does not affect your benefits.**

Trustmark® benefits beyond benefits → **luminare health** ℠

Material	When is it updating?
ID Cards	The date that your plan year begins will determine when you receive an updated ID card. For plan years that begin on January 1, 2024, you will receive your new ID card in December 2023. Most other members will receive an updated card with the Luminare Health name during 2024.
Explanation of Benefits (EOBs)	Starting in late December 2023, you will see Luminare Health on your EOBs.
Member letters and communications	Most letters will be updated with Luminare Health starting in December 2023.
Your member portal	Your member portal is changing from myTrustmarkBenefits.com to **myLuminareHealth.com** in early December 2023. The old URL will automatically redirect you to the new URL. If you have already registered for the portal, you will not have to register again. Don't forget to update your bookmarks!
Mobile app	Your member app is changing from myTrustmarkBenefits Mobile to **myLuminareHealth Mobile** in early December 2023. If you already have our app, it will automatically update. If you don't already have the app, you can download it for free anytime from the Android and Apple app stores.
Customer service phones	Starting in late December 2023 you will hear **Luminare Health** when you contact our customer service team.

> If you have any questions about our new name, just call the number at the top of your ID card.